

知 S5820交换机WEB登陆失败的解决办法

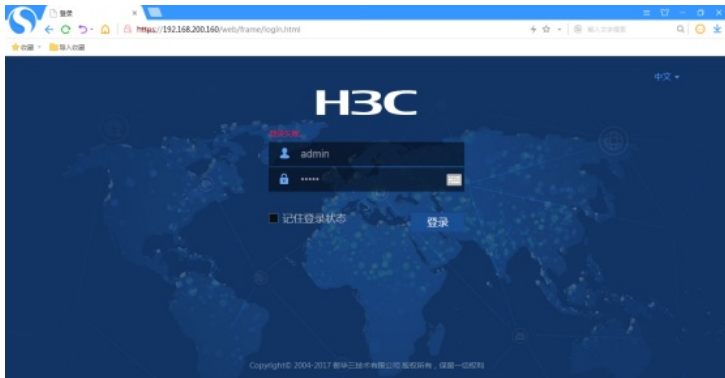
产品特性 配置优化 韦家宁 2020-04-11 发表

组网及说明

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问题描述

在使用https的方式登陆S5820交换机时提示登陆失败:



S5820的版本信息如下:

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```
[H3C]dis version
```

```
H3C Comware Software, Version 7.1.075, Alpha 7571
```

```
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```

```
H3C S5820V2-54QS-GE uptime is 0 weeks, 0 days, 0 hours, 10 minutes
```

```
Last reboot reason: User reboot
```

```
Boot image: flash:/s5820v2_5830v2-cmw710-boot-a7514.bin
```

```
Boot image version: 7.1.075, Alpha 7571
```

```
Compiled Sep 20 2017 16:00:00
```

```
Boot image: flash:/s5820v2_5830v2-cmw710-system-a7514.bin
```

```
Boot image version: 7.1.075, Alpha 7571
```

```
Compiled Sep 20 2017 16:00:00
```

Slot 1:

```
S5820V2-54QS-GE with 2 Processors
```

```
BOARD TYPE: S5820V2-54QS-GE
```

```
DRAM: 512M bytes
```

```
FLASH: 1024M bytes
```

```
PCB 1 Version: VER.C
```

```
Bootrom Version: 908
```

```
CPLD 1 Version: 002
```

```
CPLD 2 Version: 002
```

```
Release Version: H3C S5820V2-54QS-GE
```

```
Patch Version: None
```

```
Reboot Cause: User reboot
```

```
[SubSlot 0] 48SFP Plus+4QSFP Plus
```

[H3C]

过程分析

在S5820命令行看到有登陆失败的提示:

```
[H3C]%Apr 11 17:23:34:986 2020 H3C WEB/5/LOGIN_FAILED: admin failed to log in from 192.168.200.6.
```

说明可能登陆的用户没有https登陆的权限

通过dis local-user查看S5820的用户配置,f, 发现确实没有https的权限

```
[H3C]dis local-user
Device management user admin:
  State: Active
  Service type: HTTP
  User group: system
  Bind attributes:
  Authorization attributes:
    Work directory: flash:
    User role list: network-admin, network-operator
Total 1 local users matched.
[H3C]
```

解决方法

重新给用户赋予https的权限即可，以下是具体的命令：

```
[H3C]local-user admin
```

```
[H3C-luser-manage-admin]service-type https
```

```
[H3C-luser-manage-admin]quit
```

修改完成后即可使用https登陆S5820交换机的web：



同时在S5820的后台也看到了成功登陆的日志反馈信息：

```
[H3C]Apr 11 17:24:47:504 2020 H3C WEB/5/LOGIN: admin logged in from 192.168.200.6.
```