

知 [CB备份软件]GUI客户端间歇性无法登陆，提示权限不足

存储系统 存储配置 许晓彬 2020-05-18 发表

组网及说明

N/A

问题描述

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GUI客户端间歇性无法登陆，提示权限不足

过程分析

问题分析:

Cell Manager端omnisv status显示hpdp-as服务down，手动启动或过一会儿还会down.

检查/var/opt/omni/log/AppServer/DPServer.log，提示Too many open files

```
21:51:51,151 WARN [DpLicenseProviderImpl:199:default task-178] FileNotFound ex: /etc/opt/omni/server/cell/lic.dat (Too many open files)
```

```
21:54:57,745 WARN [DpLicenseProviderImpl:199:default task-88] FileNotFound ex: /etc/opt/omni/server/cell/lic.dat (Too many open files)
```

```
21:54:57,781 WARN [DpLicenseProviderImpl:199:default task-64] FileNotFound ex: /etc/opt/omni/server/cell/lic.dat (Too many open files)
```

```
21:54:57,818 WARN [DpLicenseProviderImpl:199:default task-41] FileNotFound ex: /etc/opt/omni/server/cell/lic.dat (Too many open files)
```

```
21:54:57,855 WARN [DpLicenseProviderImpl:199:default task-2] FileNotFound ex: /etc/opt/omni/server/cell/lic.dat (Too many open files)
```

解决方法

解决方案:

1、编辑Cell Manager /etc/security/limits.conf,加入以下内容:

```
* hard nofile 65535
```

```
* soft nofile 65535
```

2、重新登陆系统，执行ulimit -n，确认返回值是65535

3、重起CB服务

```
#omnisv stop;omnisv start
```

注意:

1、重起服务前，先执行omnistat确认没有正在运行的备份会话。

2、如果omnisv stop长时间不响应，可以尝试kill AppServer相关进程，然后重起服务，例如:

```
ps -ef|grep AppServer|grep -v grep|awk '{print$2}'|xargs kill -9
```

```
omnisv start
```