

# 知 Cannot access to vm webpage

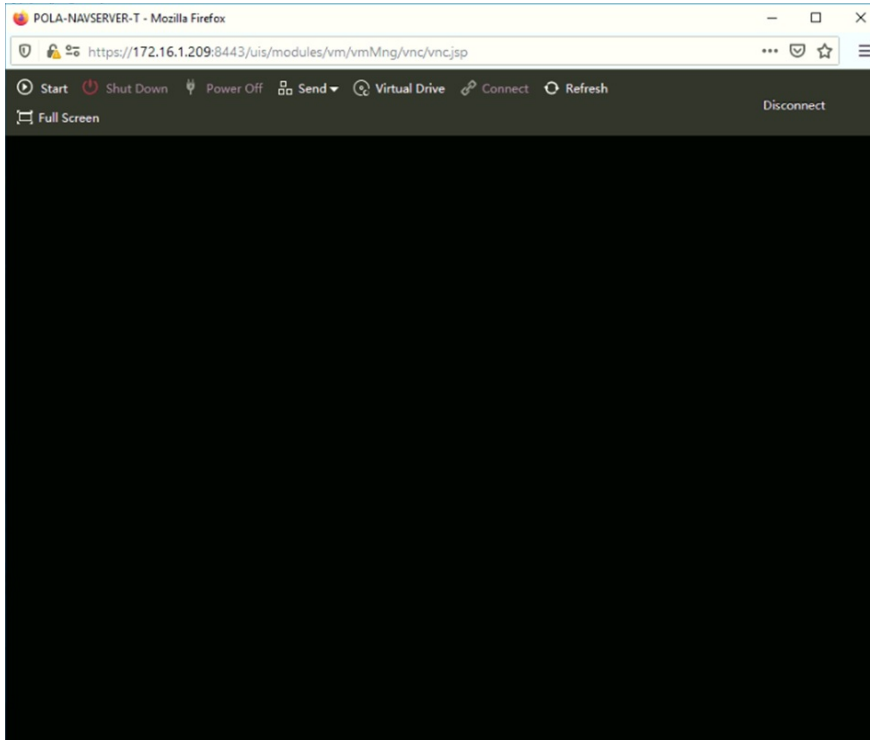
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## Network Topology

Normal topology

## Problem Description

As shown below,cannot access to virtual machine's webpage.It turns disconnect Status.

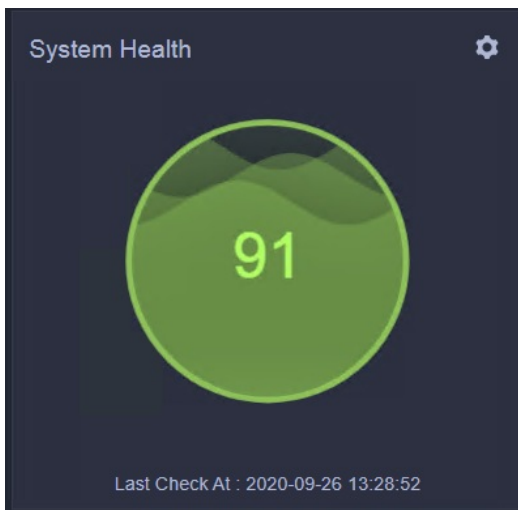


## Process Analysis

You can analysis from the UIS health itself, then comes to network and browser configuration.

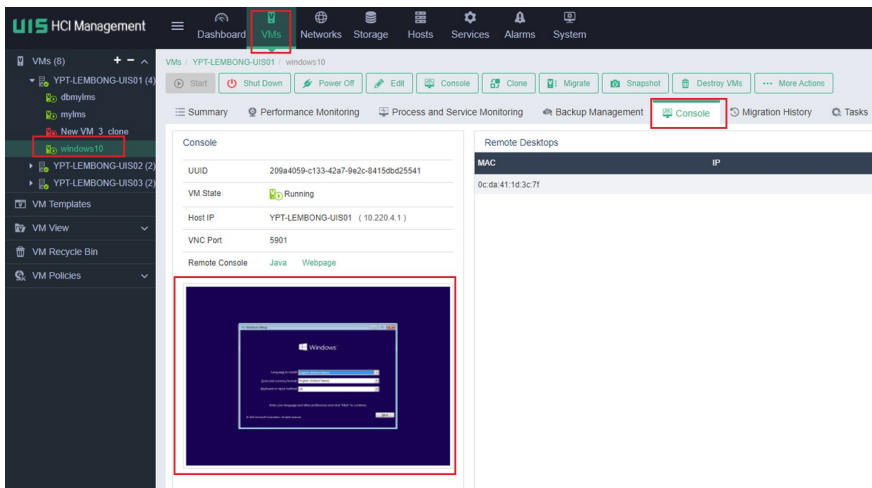
## Solution

Step1 confirm the UIS health: If it is not 100,please check.



Step2 check whether the UIS management can recognize

As shown in the picture below,you can see UIS has already recognize the vm OS page.



If some vm can be recognized, some not, you may check whether the vm VNC Proxy is enabled. For https web access, you must enable vm VNC Proxy.

### Edit VM -- win2012\_19

Summary	Type	vnc
CPU	Port	5904
Memory	Password	
Disk	Keyboard Mapping	
Network	VNC Proxy	On <input type="checkbox"/> <span>⚙️</span>
CD-ROM		
More		

Add Hardware

Delete Hardware

Step3 Check different browser:

By default, Firefox browser does not allow 8081 port that is used to access to vm webpage, you need to add exceptions. Google browser is allowed by default.

For Firefox browser to add exceptions to permit port, you can also type [http://uis\\_manage\\_ip:8081](http://uis_manage_ip:8081) on the browser, then select advanced and accept risk button step by step according to the prompt.

Warning: Potential Security Risk Ahead

Firefox detected a potential security threat and did not continue to 10.220.4.4. If you visit this site, attackers could try to steal information like your passwords, emails, or credit card details.

[Learn more...](#)

[Go Back \(Recommended\)](#) [Advanced...](#)

A screenshot of a Firefox browser window showing a security warning. The address bar displays 'https://10.220.4.4:8081'. The main content area features a yellow warning icon, the title 'Warning: Potential Security Risk Ahead', and a paragraph explaining that Firefox detected a security threat and prevented access to the site. Below the text is a blue link 'Learn more...' and two buttons: 'Go Back (Recommended)' and 'Advanced...'. The entire warning area is enclosed in a yellow border.