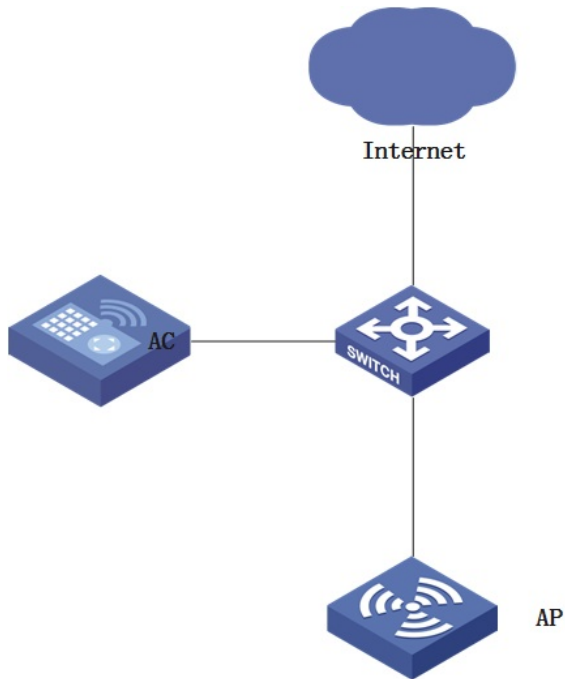


知 How to troubleshoot when the local portal page does not pop up?

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Problem Description



How to troubleshoot when the local portal page does not pop up?

Solution

1. Enter 1.1.1.1 (or any other address) in the browser of the mobile phone or PC and observe if there is a page jump.

2. If not, check the device portal configuration as below:

```
domain local-domain
```

```
authentication portal local
```

```
authorization portal none
```

```
accounting portal none
```

```
#
```

```
portal web-server web
```

```
url http://172.20.10.4/portal
```

```
url-parameter ssid ssid
```

```
url-parameter wlanacname value AC
```

```
url-parameter wlanuserip source-address
```

```
#
```

```
portal local-web-server http
```

```
default-logon-page defaultfile.zip
```

3. Check if **dns-list 8.8.8.8** has been configured in the DHCP ip-pool configuration.

4. Add configuration : portal free-rule 99 destination ip 8.8.8.8 32