

知 When logging in to Fat AP, it prompts "the number of users exceeds the limit".

Wireless 余煌 2020-12-11 Published

Network Topology

null

Problem Description

When logging in to Fat AP, it prompts "the number of users exceeds the limit". Check that there may be only one web user actually logged in, or even no web user is logging in.

Process Analysis

When other users log in to the Web, they directly close IE when they log out of the Web without clicking the button on the Web, causing the user on the device to not actually log out.

Solution

(1) # Display online Web users.

<Sysname> **display web users**

UserID	Name	Type	Language	JobCount	LoginTime	LastOperation
AB2039483271293	Administrator	HTTP	Chinese	3	12:00:23	14:10:05
F09382BA2014AC8	user	HTTPS	English	1	13:05:00	14:11:00

(3) Use the command **free Web users all** to release web users, and then log in to the web again, and the problem is solved.

(4) After logging in to the device through the Web, when logging out of the Web, use the **<Exit>** button provided on the Web page. Do not close IE directly, so that the Web user can really be released.