

知 Under what conditions can the AP be returned to the factory for repair?

Wireless

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Problem Description

Under what conditions can the AP be returned to the factory for repair?

Solution

In the following three cases, you can directly return to the factory for repair.

The AP cannot be started and cannot enter the console port for configuration.

During the AP startup process, an exception message or stack information is displayed, and the operation Ctrl+B cannot be used to enter the Bootrom for upgrade configuration operations.

The AP wired port cannot communicate with the switch, and there are many wrong packets on the wired port, and the operation of replacing the network cable and the switch port is invalid.

When AP is started, a missing RADIO card interface is found through the command Display current-Configuration.