

## 知 A case of language error in firewall web page

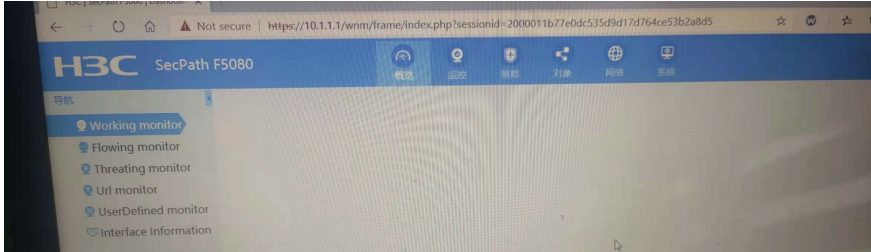
Security 韩秉政 2020-12-15 Published

### Network Topology

N/A

### Problem Description

After changing the language of the firewall web page to English, some options are still in Chinese, the configuration interface cannot be displayed completely and the related configuration cannot take effect.

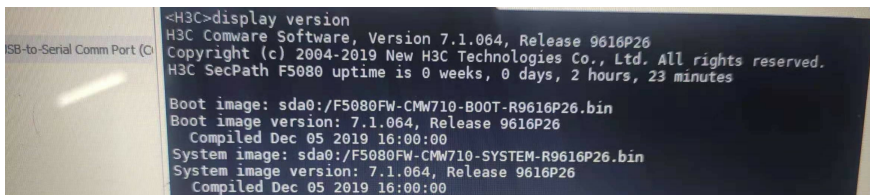


### Process Analysis

The Chinese web pages of firewall display normally and can be configured correctly. After changing the browser, there are still errors in the English webpage.

### Solution

After checking the version of the firewall, the version number is SECPATH5000F-CMW710-R9616P26, belonging to the version of D032. This version does not support English web pages.



Firewall version D045 can support English interface. So upgrade the firewall version to SECPATH5000F-CMW710-R9628P13. It is found that the English page is displayed normally.