

## 知 Why is the AC serial number on Oasis not the real serial number of the device?

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### Problem Description

null

### Solution

If the devices are stacked, the AC serial numbers displayed by the active and standby ACs are the same virtual serial number, and the serial number suffix is randomly generated. In this way, both the master and slave use a serial number to treat them as a whole, so that data will not be lost when switching. If you want to check the real serial number of AC. You can click into AC basic information to view.