

知 workspace登录界面一直显示正在登录无法跳转

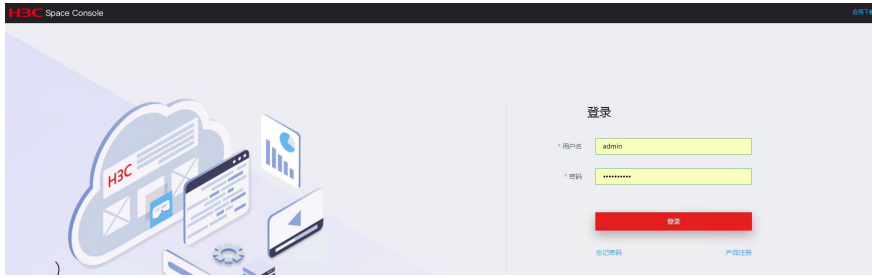
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组网及说明

无

问题描述

workspace登录界面输完用户名和密码点击登录后一直显示正在登录，无法跳转至管理平台



过程分析

进入/var/log/vdi/workspace-server目录中，执行tail -f workspace.log查看workspace日志，有如下报错，认证连接超时打印

```
ptom# afterCompletion [54] - request null completed: POST /vdi/error/500, cost: 0 ms
2021-02-27 18:59:58.958 [ERROR][http-nio-8898-exec-1][de121bd396ac4ab48469e28b3a3e3ed][192.168.18.251]org.apache.catalina.core.ContainerBase.[Tomcat].[localhost].[/vdi]
.[dispatcherServlet].log [175] - Servlet.service() for servlet [dispatcherServlet] in context with path [/vdi] threw exception
org.springframework.web.client.ResourceAccessException: I/O error on GET request for "http://center.authorization.h3c.com:6060/sauth2/token": Connect to center.authorization.h3c.com:6060 [center.authorization.h3c.com/192.168.18.254] failed: connect timed out; nested exception is org.apache.http.conn.ConnectTimeoutException: Connect to
center.authorization.h3c.com:6060 [center.authorization.h3c.com/192.168.18.254] failed: connect timed out
    at org.springframework.web.client.RestTemplate.doExecute(RestTemplate.java:743)
    at org.springframework.web.client.RestTemplate.execute(RestTemplate.java:669)
    at org.springframework.web.client.RestTemplate.exchange(RestTemplate.java:607)
    at com.virtual.vdi.server.service.restapi.AbstractRestConnection.get(SourceFile:55)
    at com.virtual.vdi.server.handler.cas.OperatorHandlerImpl.checkToken(SourceFile:73)
```

解决方法

重启前台认证相关的服务，可以通过如下命令查看：

```
root@iorkSpace1 ~# systemctl --all | grep auth
auth-center.service                                loaded active running Auth center api server
auth-rpcgss-module.service                       loaded inactive dead Kernel Module supporting RPCSEC_GSS
root@iorkSpace1 ~# systemctl status auth-
auth-center.service                                auth-rpcgss-module.service
root@iorkSpace1 ~# systemctl status auth-
auth-center.service                                auth-rpcgss-module.service
root@iorkSpace1 ~# systemctl status auth-rpcgss-module.service
* auth-rpcgss-module.service - Kernel Module supporting RPCSEC_GSS
● auth-rpcgss-module.service: loaded: static; vendor preset: disabled
```

auth-center.service就是前台登录认证服务，将该服务重启再次登录，环境恢复正常。

若重启后还是不能解决，建议联系400处理。

