



How to view the specific offline reasons of wireless users?

Wireless

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Problem Description

How to view the specific offline reasons of wireless users?

Solution

Enter the probe view

[AC]probe

[AC-probe]display system internal wlan client history-record mac-address xxxx-xxxx-xxxx //Enter the MAC address of the terminal

Time	AP name	AP ID/RID	SSID	State	Reason
11-11 15:06:15	ap1	3/1	test	Online	0
11-11 15:06:13	ap1	3/1	tese1	Offline	1111

[AC-probe]display system internal wlan client history-record help reason-code 1111 //Enter the reason above, and the reason will be displayed after enter.

Kicked the old client because of ip-conflict.

