



【StoreVirtual】CMC中manager无法启动

存储配置

存储系统

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问题描述

CMC中manager无法启动，或显示Stop/Starting不动，或报错此节点不在组里了，也无法操作。

解决方法

此时需要factoryreset这个万能命令，操作之后，重新给node配置ip，重新加入管理组。

注：恢复工厂，所有配置和数据（IP/网络配置/license/log/data都清空。常用于多个node，单修1个node，无需踢出就可以操作）

关于factoryreset的操作说明

HP P4000 SAN Solutions - How to Do a factoryreset Manually

The user needs to use OTP to login to the backend.

Less out a gdb dump shows no_quorum .

Due to no_quorum , no configuration change is possible.

Go to /etc/lefthand/ and run ./factoryreset

NOTE: This will delete all data and configurations on this node.

The user needs to wait for node to reboot. Wait for the prompt, and then type start . At login, hit the enter key.

Now go to network configuration and configure the NIC.

This can be done through ILO remote console if available (G2 models).

