



## 【3PAR】怎样在Windows环境卸载SSMC 3.3

存储配置

刘大鹏

2021-05-18 发表

### 问题描述

怎样在Windows环境卸载SSMC 3.3

### Uninstalling SSMC

NOTE: SSMC does not support remote uninstall, or any uninstall methods other than those described in the current HPE 3PAR StoreServ Management Console Administrator's Guide.

#### Uninstalling SSMC in a Windows 7 or Windows Server 2008 environment

##### Procedure

1. Select Start, and then click Control Panel.
  - ? If user are viewing by small Icons, click Programs and Features.
  - ? If the view is by category, click Uninstall a Program under the Programs group.
2. Right-click HPE 3PAR StoreServ Management Console Server, then select Uninstall/Change.
  - \* To keep existing data when uninstalling SSMC, select Do not remove the data.
  - \* To delete all stored data in addition to uninstalling SSMC, select Remove all the data. This also removes all reports and associated schedules.

#### Uninstalling SSMC in a Windows 8, Windows 10, or Windows Server 2012 environment

##### Procedure

1. Hover the cursor over the bottom left of the screen to display the Start Menu, and then right-click Start.
2. Click Programs and Features.
3. Right-click HPE 3PAR StoreServ Management Console Server, and then select Uninstall/Change.
  - \* To keep existing data when uninstalling SSMC, select Do not remove the data.
  - \* To delete all stored data in addition to uninstalling SSMC, select Remove all the data.

##### Uninstalling SSMC manually in a Windows environment

If user are unable to uninstall the product using the standard procedure, user can uninstall it using the following commands. At an administrator command prompt (assumes the product was installed using the defaults), enter each of the following commands. Use double quotes for paths with spaces in them.

```
sc stop ssmc
sc delete ssmc
del /S /Q /F "C:\Program Files\Hewlett Packard Enterprise\SSMC"
rmdir /S /Q "C:\Program Files\Hewlett Packard Enterprise\SSMC"
del /S /Q /F "C:\ProgramData\Hewlett Packard Enterprise\SSMC"
rmdir /S /Q "C:\ProgramData\Hewlett Packard Enterprise\"
```

NOTE: If the uninstall entry still exists in the Control Panel Programs and Features applet, you can remove the entry by trying to uninstall the product using the applet. This produces an error similar to the following:

An error occurred while trying to uninstall HPE 3PAR StoreServ Management Console Server. It may have already been uninstalled. Would you like to remove HPE 3PAR StoreServ Management Console Server from the Programs and Features list?

Click Yes to remove the entry.

