

知 某重要客户U-Center2.0升级kernel组件失败

U-Center 2.0 李大维 2021-07-10 发表

组网及说明

U-Center2.0由E0609升级至E0610版本

问题描述

U-Center2.0由E0609升级至E0610版本时，kernel组件升级失败

过程分析

kernel组件不支持HTTPS方式升级，由于现场在开启HTTPS的情况下升级，因此发生此问题

解决方法

一、需要删除残留的升级数据

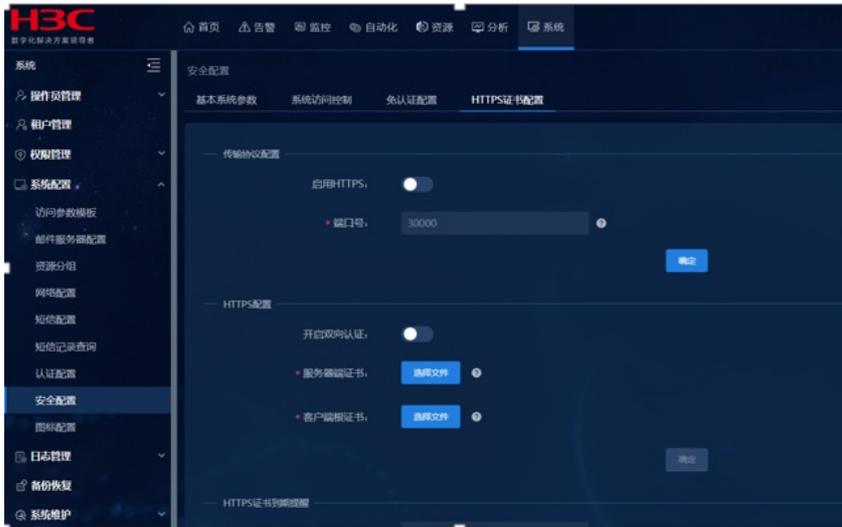
1、在portal中删除ucenter-kernel应用

The screenshot shows a REST client interface for deleting an application. The URL is `DELETE /application/{appName}`. The `Parameters` section contains a table with the following data:

Name	Description
<code>appName</code> * required string (body)	产品应用名称列表

The value `ucenter-kernel` is entered in the input field for `appName`. There is a `Cancel` button and an `Execute` button. The `Responses` section shows the `Response content type` as `application/xml`.

2、在系统--系统配置--安全配置--HTTPS证书配置:关闭HTTPS, 修改端口30000



3、在portal中重新注册应用

The screenshot shows a REST client interface for registering an application. The URL is `POST /application`. The `Parameters` section contains a table with the following data:

Name	Description
<code>body</code> * required object (body)	待注册的应用

The value for `body` is a JSON object:

```
{
  "description": "Ucenter产品",
  "name": "ucenter-kernel",
  "productName": "Ucenter",
  "urlScheme": "http://50.100.110.11:30000",
  "index": 1,
  "ucenterFlag": true,
  "singleDomain": false
}
```

There is a `Cancel` button and a `Parameter content type` dropdown set to `application/json`.

二、重新执行升级操作

按照

`kernel>>kernel_base>>network>>cmdb>>dashboard>>widget>>syslog>>Menu-Register>>iop>>iom`

`>>cmdb`

完成升级操作

