

知 CloudOS5.0 应用管理页签下配置管理页面无法打开报错“网络异常，请稍后重试”

刘琪 2022-02-16 发表

组网及说明

5132系列版本

问题描述

应用管理-配置管理页签打开报错：“网络异常，请稍后重试”
除此页签外，集群管理-容器集群页签打开也报相同的错误。



过程分析

1、查看后台os-app-mgmt容器的日志

kubectl logs -n cloudos-paas os-app-mgmt-xxxxxx 找到如下报错：

```
at java.util.concurrent.ForkJoinWorkerThread.run(ForkJoinWorkerThread.java:157)
[INFO ] 12:32:31.801 [ForkJoinPool.commonPool-worker-0] c.h.c.a.c.rest.client.BaseClient - POST : http://os-app-adapter-svc.cloudos-paas:16840/kaas/cluster/list
[INFO ] 12:32:31.801 [ForkJoinPool.commonPool-worker-0] c.h.c.a.c.rest.client.BaseClient - body : {"iaasCode":"iaas_platform","inputParameters":{}}
[ERROR] 12:32:32.245 [XNIO-2 task-14] c.h.c.a.c.e.GlobalExceptionHandler - [handleDefault]:java.lang.NullPointerException
java.util.concurrent.CompletionException: java.lang.NullPointerException
    at java.util.concurrent.CompletableFuture.encodeThrowable(CompletableFuture.java:273)
    at java.util.concurrent.CompletableFuture.completeThrowable(CompletableFuture.java:280)
    at java.util.concurrent.CompletableFuture$AsyncSupply.run(CompletableFuture.java:1562)
    at java.util.concurrent.CompletableFuture$AsyncSupply.exec(CompletableFuture.java:1562)
    at java.util.concurrent.ForkJoinTask.doExec(ForkJoinTask.java:260)
    at java.util.concurrent.CompletionException: java.lang.NullPointerException
    at java.util.concurrent.CompletableFuture.encodeThrowable(CompletableFuture.java:273)
    at java.util.concurrent.CompletableFuture.completeThrowable(CompletableFuture.java:280)
    at java.util.concurrent.CompletableFuture$AsyncSupply.run(CompletableFuture.java:1562)
    at java.util.concurrent.CompletableFuture$AsyncSupply.exec(CompletableFuture.java:1562)
    at java.util.concurrent.ForkJoinTask.doExec(ForkJoinTask.java:260)
    at java.util.concurrent.ForkJoinPool$WorkQueue.runTask(ForkJoinPool.java:1056)
    at java.util.concurrent.ForkJoinPool.runWorker(ForkJoinPool.java:1692)
    at java.util.concurrent.ForkJoinWorkerThread.run(ForkJoinWorkerThread.java:157)
Caused by: java.lang.NullPointerException
    at com.h3cloud.core.app.service.AppServiceImpl.lambda$listKaasClusters$88(AppServiceImpl.java:3271)
    at java.util.concurrent.CompletableFuture$AsyncSupply.run(CompletableFuture.java:1560)
    ... 5 more
    at java.util.concurrent.ForkJoinPool$WorkQueue.runTask(ForkJoinPool.java:1056)
    at java.util.concurrent.ForkJoinPool.runWorker(ForkJoinPool.java:1692)
    at java.util.concurrent.ForkJoinWorkerThread.run(ForkJoinWorkerThread.java:157)
Caused by: java.lang.NullPointerException: null
    at com.h3cloud.core.app.service.AppServiceImpl.lambda$listKaasClusters$88(AppServiceImpl.java:3271)
    at java.util.concurrent.CompletableFuture$AsyncSupply.run(CompletableFuture.java:1560)
    ... 5 common frames omitted
java.lang.NullPointerException: null
    at com.h3cloud.core.app.service.AppServiceImpl.lambda$listKaasClusters$88(AppServiceImpl.java:3271)
    at java.util.concurrent.CompletableFuture$AsyncSupply.run(CompletableFuture.java:1560)
    ... 5 common frames omitted
```

发现在调用云容器引擎kaas集群相关信息时出现问题。原因是：

5132系列版本的cloudos在访问配置管理及容器集群页签时，回去调用云容器引擎kaas集群列表，如果LIS-CAP-CLOUDOS-PAAS-KAAS-STD授权过期，则会导致调用失败而报错。后续版本已修改调用逻辑。

同样，如果iaas授权过期，kaas授权依赖iaas授权，则也会导致该问题。

解决方法

- 1、申请LIS-CAP-CLOUDOS-PAAS-KAAS-STD临时授权解决
- 2、升级至E5133版本

