



某局点INI智能巡检管家读取iMC数据失败

PLAT

巡检管家

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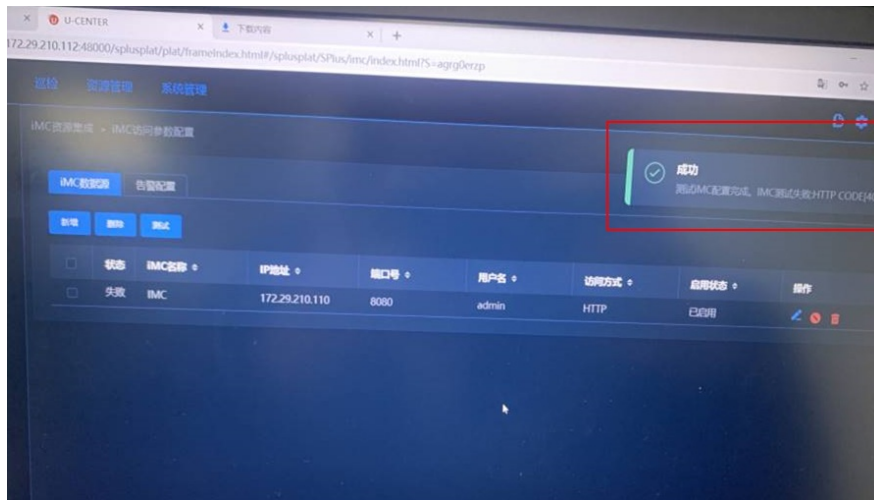
2022-02-28 发表

组网及说明

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问题描述

现场需求S+从IMC读取纳管设备监控网管数据，提示404报错



过程分析

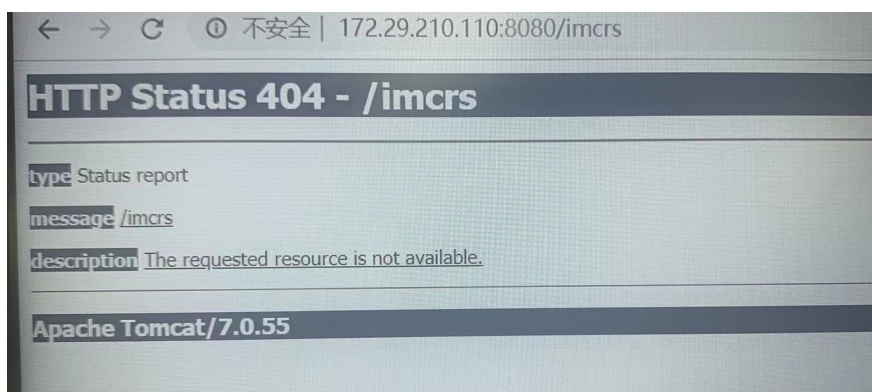
- 1、底层进入probe容器中，可以ping通iMC地址

```
[root@spplus-server ~]# docker exec -it 58d09d3e0acd sh
Error: No such container: 58d09d3e0acd
[root@spplus-server ~]# docker exec -it aca2e703992a sh
"docker exec" requires at least 2 arguments.
See 'docker exec --help'.

Usage: docker exec [OPTIONS] CONTAINER COMMAND [ARG...]

Run a command in a running container
[root@spplus-server ~]# docker exec -it aca2e703992a sh
sh-4.2#
sh-4.2# ping 172.29.210.110
PING 172.29.210.110 (172.29.210.110) 56(84) bytes of data:
64 bytes from 172.29.210.110: icmp_seq=1 ttl=127 time=0.738 ms
64 bytes from 172.29.210.110: icmp_seq=2 ttl=127 time=0.334 ms
64 bytes from 172.29.210.110: icmp_seq=3 ttl=127 time=0.312 ms
64 bytes from 172.29.210.110: icmp_seq=4 ttl=127 time=0.392 ms
64 bytes from 172.29.210.110: icmp_seq=5 ttl=127 time=0.414 ms
64 bytes from 172.29.210.110: icmp_seq=6 ttl=127 time=0.420 ms
64 bytes from 172.29.210.110: icmp_seq=7 ttl=127 time=0.396 ms
64 bytes from 172.29.210.110: icmp_seq=8 ttl=127 time=0.525 ms
64 bytes from 172.29.210.110: icmp_seq=9 ttl=127 time=0.663 ms
64 bytes from 172.29.210.110: icmp_seq=10 ttl=127 time=0.362 ms
64 bytes from 172.29.210.110: icmp_seq=11 ttl=127 time=0.640 ms
64 bytes from 172.29.210.110: icmp_seq=12 ttl=127 time=0.518 ms
64 bytes from 172.29.210.110: icmp_seq=13 ttl=127 time=0.707 ms
64 bytes from 172.29.210.110: icmp_seq=14 ttl=127 time=0.397 ms
64 bytes from 172.29.210.110: icmp_seq=15 ttl=127 time=0.562 ms
64 bytes from 172.29.210.110: icmp_seq=16 ttl=127 time=0.412 ms
64 bytes from 172.29.210.110: icmp_seq=17 ttl=127 time=0.413 ms
64 bytes from 172.29.210.110: icmp_seq=18 ttl=127 time=0.377 ms
-- 172.29.210.110 ping statistics --
```

- 2、测试imcrs界面是否可以正常登录，发现404报错



解决方法

经确认，现场IMC存在临时授权过期的情况导致imcrs界面无法登录，将过期的临时授权去除后恢复正常，智能巡检管家读取数据正常

