

知 MSR3600-28-X1配置界面升级版本后无法看到3个千兆以太网WAN接口

软件相关 王科 2022-03-03 发表

组网及说明

MSR3600-28-X1 R0809P33

问题描述

升级软件版本之后，设备的0/0-0/2三个千兆以太网WAN口在配置界面看不到，dis int br也只能看到3-26个lan口。另外一台升级后没有问题。

过程分析

=====display interface brief=====

Brief information on interfaces in route mode:

Link: ADM - administratively down; Stby - standby

Protocol: (s) - spoofing

Interface	Link	Protocol	Primary IP	Description
GE0/28	DOWN	DOWN	--	
InLoop0	UP	UP(s)	--	
NULL0	UP	UP(s)	--	
REG0	UP	--	--	
Vlan1	DOWN	DOWN	192.168.0.1	LAN-interface

Brief information on interfaces in bridge mode:

Link: ADM - administratively down; Stby - standby

Speed: (a) - auto

Duplex: (a)/A - auto; H - half; F - full

Type: A - access; T - trunk; H - hybrid

Interface	Link	Speed	Duplex	Type	PVID	Description
GE0/3	DOWN	auto	A	A	1	
GE0/4	DOWN	auto	A	A	1	
GE0/5	DOWN	auto	A	A	1	
GE0/6	DOWN	auto	A	A	1	
GE0/7	DOWN	auto	A	A	1	
GE0/8	DOWN	auto	A	A	1	
GE0/9	DOWN	auto	A	A	1	
GE0/10	DOWN	auto	A	A	1	
GE0/11	DOWN	auto	A	A	1	
GE0/12	DOWN	auto	A	A	1	
GE0/13	DOWN	auto	A	A	1	
GE0/14	DOWN	auto	A	A	1	
GE0/15	DOWN	auto	A	A	1	
GE0/16	DOWN	auto	A	A	1	
GE0/17	DOWN	auto	A	A	1	
GE0/18	DOWN	auto	A	A	1	
GE0/19	DOWN	auto	A	A	1	
GE0/20	DOWN	auto	A	A	1	
GE0/21	DOWN	auto	A	A	1	
GE0/22	DOWN	auto	A	A	1	
GE0/23	DOWN	auto	A	A	1	
GE0/24	DOWN	auto	A	A	1	
GE0/25	DOWN	auto	A	A	1	
GE0/26	DOWN	auto	A	A	1	

[H3C] int g0/?

<3-26> GigabitEthernet interface number

解决方法

接口名字是软件根据硬件配置生成的，由于连接这四个口的芯片没有初始化成功，功能不可用，所以不再生成接口，更换设备。

