



WX2500Hap组视图没WA6320S-C的问题处理案例

AP管理

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组网及说明

不涉及

告警信息

不涉及

问题描述

从5435P02升级到5457版本后，ap组视图下没有WA6320S-C的型号的ap，版本是适配的，升级前正常

```
[AC-wlan-ap-group default-group]
[AC-wlan-ap-group-default-group]
[AC-wlan-ap-group-default-group]
[AC-wlan-ap-group-default-group] ap-mo
[AC-wlan-ap-group-default-group] ap-mode
[AC-wlan-ap-group-default-group] ap-model ?
  WA510H-WW    WA510H-WW
  WA530-WW     WA530-WW
  WA530X-WW    WA530X-WW
  WA5330       WA5330
  WA536-WW     WA536-WW
  WA538-WW     WA538-WW
  WA5530X      WA5530X
  WA5530i      WA5530i
  WA560-WW     WA560-WW
  WA6320       WA6320
  WA6320H      WA6320H
  WA6330       WA6330
  WA6528i      WA6528i
  WA6620X      WA6620X
  WA6622       WA6622
  WA6628       WA6628
  WA6628E-T    WA6628E-T
  WA6628X      WA6628X
  WA6630X      WA6630X
  WA6636       WA6636
  WA6638       WA6638
[AC-wlan-ap-group-default-group] ap-model
```

过程分析

1、新建ap组ap里没有

```
[AC-wlan-ap-group-ap]ap-model ?
[AC-wlan-ap-group-ap]ap-model ?
WA510H-WW WA510H-WW
WA530-WW WA530-WW
WA530X-WW WA530X-WW
WA5330 WA5330
WA536-WW WA536-WW
WA538-WW WA538-WW
WA5530X WA5530X
WA5530i WA5530i
WA560-WW WA560-WW
WA6320 WA6320
WA6320H WA6320H
WA6330 WA6330
WA6528i WA6528i
WA6620X WA6620X
WA6622 WA6622
WA6628 WA6628
WA6628E-T WA6628E-T
WA6628X WA6628X
WA6630X WA6630X
WA6636 WA6636
WA6638 WA6638
[AC-wlan-ap-group-ap]ap-model
```

2、想在ap组内添加对应ap后，发现依旧没有WA6320S-C的型号

3、ap视图下能绑定该型号ap，这点就比较奇怪

```
#
```

```
wlan ap a069-d9de-b6c0 model WA6320S-C
```

```
serial-id 219801A3DA8221E003W3
```

```
map-configuration flash:/ap.txt
```

4、细查配置后我们发现，客户将设备的国家码更改成了AU，该地区是不支持WA6320S-C的设备，需要在全局视图下将国家码改回成中国

```
#
```

```
wlan global-configuration
```

```
region-code AU
```

```
region-code-lock enable
```

解决方法

全局视图下将地区码改成中国

```
[AC]wlan global-configuration
```

```
[AC-wlan-global-configuration]region-code CN
```

```
[AC-wlan-global-configuration]quit
```

