

知 某局点6850重启

其他硬件相关 赵卓 2022-09-26 发表

问题描述

某局点6850重启, 显示重启原因为coldreboot

Release Version: H3C S6850-56HF-6555P01

Patch Version: R6555P01H31

Reboot Cause: ColdReboot

过程分析

从诊断看设备

电源状态正常

=====display power=====

Slot 1:

Input Power: 72(W)

PowerID	State	Mode	Current(A)	Voltage(V)	Power(W)	FanDirction
1	Normal	AC	2.73	12.03	32	PowerToPort
2	Normal	AC	3.34	12.09	40	PowerToPort

高端内存被清空

=====local logbuffer slot 1 display from-highmemory=====

上次重启时间清零

====display reboot last-time slot 1====

Slot 1 Last WDog Time : 0000/00/00 00:00:00, 0.0

Slot 1 Last AuxClk Time : 0000/00/00 00:00:00, 0.0

Slot 1 Last Running Info:

CPU	WDog Time	jiffies	TASK&TIME(jiffies)	Interrupt&TIME(jiffies)
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Exception和deadloop没有异常记录

=====display kernel deadlock 20 verbose slot 1=====

No information to display.

=====display kernel exception 10 verbose slot 1=====

No information to display.

=====display kernel reboot 20 verbose slot 1=====

No information to display.

=====display kernel starvation 20 verbose slot 1=====

No information to display.

解决方法

符合掉电重启特征，建议继续观察

