

知 某局点9508E交换机掉电后不能启动，提示application program does not exist

其他硬件相关 赵卓 2022-10-11 发表

问题描述

现场机房异常掉电，95e掉电后不能启动，提示application program does not exist

## 过程分析

该提示为版本文件不存在，需要手动指定

## 解决方法

进入boot, 选择文件的位置是flash还是cf卡, 这边指定为cf卡

```
=====<EXTEND-BOOTWARE MENU>=====
===
|<1> Boot System |
|<2> Enter Serial SubMenu |
|<3> Enter Ethernet SubMenu |
|<4> File Control |
|<5> Modify BootWare Password |
|<6> BootWare Operation Menu |
|<7> Clear Super Password |
|<8> Storage Device Operation |
|<9> Product Special Operation |
|<0> Reboot |
```

Enter your choice(0-9): 8

```
=====<DEVICE CONTROL>=====
=
|<1> Display All Available Nonvolatile Storage Device(s) |
|<2> Set The Operating Device |
|<3> Set The Default Boot Device |
|<0> Exit To Main Menu |
```

Enter your choice(0-3): 1

Display all available nonvolatile storage device(s):

```
=====
|NO. Device Name File System Total Size Available Space |
|1 flash VFS 132909056 102947840 |
|2 cfa0 FAT 127953920 98023424 |
=====
```

```
=====<DEVICE CONTROL>=====
=
|<1> Display All Available Nonvolatile Storage Device(s) |
|<2> Set The Operating Device |
|<3> Set The Default Boot Device |
|<0> Exit To Main Menu |
```

Enter your choice(0-3): 2

Please set the operating device:

```
=====
|Note:the operating device is flash |
|NO. Device Name File System Total Size Available Space |
|1 flash VFS 132909056 102947840 |
|2 cfa0 FAT 127953920 98023424 |
|0 Exit |
=====
```

Enter your choice(0-2):2

Set the operation device successful!

手动指定启动文件

```
=====<EXTEND-BOOTWARE MENU>=====
===
|<1> Boot System |
|<2> Enter Serial SubMenu |
```

<3> Enter Ethernet SubMenu	
<4> File Control	
<5> Modify BootWare Password	
<6> BootWare Operation Menu	
<7> Clear Super Password	