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CB3000备份VMWare虚拟机时报“[172:379] 未将虚拟机...添加到备份”

存储系统

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组网及说明

CB3000 + VMWare

问题描述

备份报错"[172:379] 未将虚拟机...添加到备份",

The screenshot displays a backup management console. On the left, a sidebar lists sessions from 2022/10/27-3 to 2022/10/26-16. The main panel shows a log for a session titled '查看为会话中所有对象生成的消息。' (View messages generated for all objects in the session). The log contains several entries, with two critical error messages highlighted in red boxes:

- [严重] 来自: VEPALIB_VMHARBackup "/Datacenter" 时间: 2022/10/27 0:30:19**
[172:379] 未将虚拟机 "..." 添加到备份 ...
- [严重] 来自: VEPALIB_VMHARBackup "/Datacenter" 时间: 2022/10/27 0:30:19**
备份对象失败...

The log also includes several '正常' (Normal) status messages indicating successful backup operations for various virtual machines and data centers.

过程分析

点击[172:379]看到告警的详细信息“在备份对象中找到了不受支持的特殊字符，可在文档中找到不受支持的字符的列表。”，vCenter中找到虚拟机，发现其名称中包含“/”。



解决方法

在vCenter中将虚拟机名称中不受支持的字符“/”删除后可以正常备份。

