

知 某局点F5000-M save force告警

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组网及说明

不涉及

问题描述

两台防火墙HA，在主墙上输入save force后，主备墙均会一直刷如下告警：

```
%Dec 6 16:44:22:129 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is system-view
%Dec 6 16:44:22:132 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is save force
%Dec 6 16:44:23:585 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is return
%Dec 6 16:44:25:448 2022 F5000-M-2 SHELL/4/SHELL_CMD_MATCHFAIL: -User=**-IPAddr=**; Command return in view shell failed to be matched.
%Dec 6 16:44:25:449 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is system-view
%Dec 6 16:44:25:452 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is save force
%Dec 6 16:44:26:940 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is return
%Dec 6 16:44:28:742 2022 F5000-M-2 SHELL/4/SHELL_CMD_MATCHFAIL: -User=**-IPAddr=**; Command return in view shell failed to be matched.
%Dec 6 16:44:28:745 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is system-view
%Dec 6 16:44:28:750 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is save force
%Dec 6 16:44:31:351 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is return
%Dec 6 16:44:33:093 2022 F5000-M-2 SHELL/4/SHELL_CMD_MATCHFAIL: -User=**-IPAddr=**; Command return in view shell failed to be matched.
%Dec 6 16:44:33:098 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is system-view
%Dec 6 16:44:33:110 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is save force
%Dec 6 16:44:34:624 2022 F5000-M-2 SHELL/6/SHELL_CMD: -Line=-IPAddr=**-User=**; Command is return
%Dec 6 16:44:36:441 2022 F5000-M-2 SHELL/4/SHELL_CMD_MATCHFAIL: -User=**-IPAddr=**; Command return in view shell failed to be matched.
```

过程分析

查看两台设备的诊断信息，发现两台设备的配置均为primary，与现场反馈的HA状态正常有冲突

```
remote-backup group
data-channel interface Route-Aggregation64
configuration sync-check interval 12
delay-time 10
local-ip 100.100.30.1
remote-ip 100.100.30.2
```

device-role primary

```
remote-backup group
data-channel interface Route-Aggregation64
configuration sync-check interval 12
delay-time 10
local-ip 100.100.30.2
remote-ip 100.100.30.1
```

device-role primary

后续了解到HA状态部署完成时是正常的，但是后续刷配置时，将HA的配置刷错了，导致最开始时查看HA状态正常，但是刷完配置后，开始出现上述故障，将配置修改为一主一备后，再测试save force已正常。

解决方法

将HA的配置改为一主一备。

