

知 iMC授权激活时提示“您提供的信息不合法，请确认后再输入”

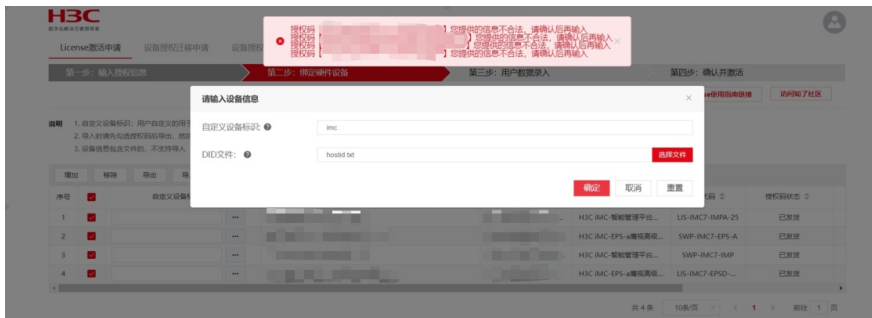
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组网及说明

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## 问题描述

某局点在IMC开局注册时，将授权码绑定设备信息这一步，上传完主机信息文件点击确定报错“您提供的信息不合法，请确认后再输入”



## 过程分析

检查授权本身没有问题，依赖关系也满足，根据提示怀疑是主机信息文件有问题，打开hostid文件查看内容，发现其格式与正常的hostid文件格式不同

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE html >
<html xmlns="http://www.w3c.org/1999/xhtml"> <head> <link type="text/css" rel="stylesheet" href="/imc/javafx.faces.resource/theme.css.js?ln=primefaces-imp-cool-blue" /> <link rel="stylesheet" media="screen" type="text/css" href="/imc/javafx.faces.resource/primefaces.css.js?ln=primefaces&v=3.5.25" /> <script type="text/javascript" src="/imc/javafx.faces.resource/jquery/jquery.js.js?ln=primefaces&v=3.5.25"> <!--
//--> </script> <script type="text/javascript" src="/imc/javafx.faces.resource/jquery/jquery-plugins.js.js?ln=primefaces&v=3.5.25"> <!--
//--> </script> <script type="text/javascript" src="/imc/javafx.faces.resource/primefaces.js.js?ln=primefaces&v=3.5.25"> <!--
//--> </script> <link rel="stylesheet" media="screen" type="text/css" href="/imc/javafx.faces.resource/css/extension.css.js?ln=primefaces-imp-cool-blue" /> <script type="text/javascript" src="/imc/javafx.faces.resource/imcCommonAll.js.js?ln=javascript" > <!--
//--> </script> <script type="text/javascript" src="/imc/javafx.faces.resource/highchart/highcharts.js.js?ln=javascript" > <!--
//--> </script> <script type="text/javascript" src="/imc/javafx.faces.resource/highchart/highcharts-more.js.js?ln=javascript" > <!--
//--> </script> <script type="text/javascript" src="/imc/javafx.faces.resource/chartTheme.js.js?ln=primefaces-imp-cool-blue"> <!--
//--> </script> <link rel="stylesheet" media="screen" type="text/css" href="/imc/javafx.faces.resource/login-input.css.js?ln=css" /> <?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE html >
<html xmlns="http://www.w3c.org/1999/xhtml"> <head> <link type="text/css" rel="stylesheet" href="/imc/javafx.faces.resource/theme.css.js?ln=primefaces-imp-cool-blue" />
<link type="text/css" href="/imc/resources/css/imcCommonAll.css" rel="stylesheet" />
<link type="text/css" href="/imc/resources/css/entireExtension.css" rel="stylesheet" />
```

可以看到下图是正常收集的主机信息文件格式，至此可以确定用户收集的主机信息有问题。与现场确认后发现下载主机信息时是通过浏览器调用了迅雷进行下载的，这可能导致下载的文件格式异常。

```
----- System Infomation File -----
----- BEGIN BLOCK -----
y203smFh0AAT6FO6fZzcxPmDzZ8ZcX36kFBTT1c6+Wi1dellhSwhLAXwWYCW
o7AF0uLgXuJd757vkvBMriNjv5tqy39Fx2+F2/6LUcU2A1NWS3fqoU4NK0OI
BEq1XMFgvsYWXCF1+yOUWHl+atUB4JoUilo3+JWxDNWRjjTi4TDiFVY5SN7a
cVCecvLdXZpo6YRyoMMVTUcyiq8ExEaTWCX7wyVIIHHWxfnPcqkbXSisrr/
INGZueVO7JqT9WaMftghKbYnTDpvALxUBqptKdx0hWhCD54RYAs8g/zqt1Z7
Em08QL+G/Dlhh1OdsjzoeqyzSpXmYYYAacDer4op2qcOw4yQ8mEX2/6LUcU2
A1O49QOz5mYSHaZP0hLhgRvmHI8EpGl2g7NoszE/gGarxHpMs0qV5mGG03TQ
zljLcdemT9IS4YEb5t3vRZtdpRK6vPtHhDqkvyIVTQGeW7lveldmAJY/qT4q
mhSlif4IbEM1ZGONOLhMOlq06KnXWJKyN43wqob8iBLTU9HhD915frkL7
0GEY9P2pQZmEONp5/ZdCU7ZsrboIzquNJSFPDqEUNKS2GbuzSbTvgb96odp1
zw3BsYrDrM2BhcUDACqaFliKN/iVsQzVky404uEw6WrToqddYkpt2jRjuDaG
7L8lqz/imkd07tBn/rdikbXDakrA8nueJM0IbCntbG6PVRphwwYLOxkM1ZGO
NOLhMCZp8XwZLJL1BWaKmyfbm72xSKbnrknKjCEDeoHP+gAsPC8wnDbVoMo4
Mp0t/S24IQY9Eej+DHzsVrsJqT1652kCWzBLG/LwT8NqSsDye54ktvfbz9SX
NlzSfits6fGjv569w4cErS4CRib2RM2O91uaFliKN/iVsQzVky404uEwQBx0
/9lpC3u2tgp+SH//qrXuI3f5B5ibGKbsZDdr6JHDakrA8nueJLb328/UlzC
0n4rbOnxo7+evcOHBK0uAl+6ad3BaweTmhSlif4IbEM1ZGONOLhMEWX6X7N
F5m1R/t4uACW8m+2ixEPKTnEYstSm+Z35lz92/6LUcU2A1NjU4/N7o3Zw0JF
Chx1L6pXX5AuXoLanz7xncBiA14RciMZDJJAXQUab1ky2JVhGsYcLCsKMKB9
ALibe2vvecGYfPR+khLT+Na9pvENY7bZZUDZ5ga8seDxBaYVpS4frmnG6D5+
h/G5c7hLIG+CYlJMC7p0RcLDJw5+MntFjBljw==
----- END BLOCK -----
```

## 解决方法

让现场改用浏览器自身的下载器下载主机信息文件，查看后发现格式正确，激活也成功。主机信息文件一般都建议使用浏览器自带的下载工具下载。

