

知 CB1107安装CM的过程中报错ERROR: IDB passwords could not be randomized (Return code = 3)

存储软件 王海伦 2023-04-25 发表

#### 组网及说明

OS: CentOS

APP: CB3000/CB5000

告警信息

ERROR: IDB passwords could not be randomized (Return code = 3)

#### 问题描述

现场开局的过程中发现CB软件在安装到末尾的时候会出现以下错误

ERROR: IDB passwords could not be randomized (Return code = 3)

安装失败

## 过程分析

CB安装完成后,本地进程之间通信使用localhost进行TCP连接,当/etc/hosts文件中不包含localhost的解析会导致无法通过localhost连接到IDB

```
[root@cm01 ~]# netstat -tulpa |grep post
tcp        0      0 0.0.0.0:hpdp-idb      0.0.0.0:*          LISTEN     17695/postgres
tcp        0      0 localhost:hpdp-idb  localhost:33898    ESTABLISHED 24468/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:58170    ESTABLISHED 22416/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:60154    ESTABLISHED 23307/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:33894    ESTABLISHED 24466/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:34260    ESTABLISHED 25551/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:33888    ESTABLISHED 24463/postgres: hpd
tcp        0      0 localhost:hpdp-idb  localhost:33886    ESTABLISHED 24462/postgres: hpd
```

## 解决方法

在/etc/hosts文件中添加localhost的解析并保存

```
127.0.0.1 localhost
```

重新安装CM成功

注意:

不要随意删除和修改/etc/hosts文件中关于localhost的解析,很多网络服务依赖这个解析

