

知 某局点W2000-AK435打临时授权时报错

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组网及说明

一台W2000-AK435

告警信息

无告警

问题描述

现场想测试W2000-AK435WEB应用防火墙，就申请了三个临时授权进行测试，在官网上进行将设备信息和授权码填入后，最后激活临时授权时发现报错（该设备已经激活！）



过程分析

在license管理平台中发现设备中的临时授权已经作废不生效，但是申请的临时授权还是无法和设备一起进行激活。

The screenshot displays a web interface for license management. At the top, there is a navigation bar with a back arrow and the title "授权码详细信息". Below this, the "基本信息" (Basic Information) section is presented in a grid layout. The "授权码状态" (Authorization Code Status) is highlighted with a red box and shows "已过期" (Expired). Other fields include "授权码类型" (Temporary Pre-test), "授权码申请记录" (View Temporary License), "条码" (Barcode), "销售合同号" (Sales Contract No.), "ERP订单号" (ERP Order No.), "产品线" (Product Line), "产品分类" (Product Category), "产品名称" (Product Name), "Item编码" (Item Code), "产品描述" (Product Description), "规格" (Specification), "授权时限" (Authorization Duration), "系统软件功能授权码" (System Software Function License Code), "剩余时限" (Remaining Duration), "签约客户名称" (Contracted Customer Name), "最终客户名称" (Final Customer Name), "最终客户联系人" (Final Customer Contact), and "联系Email" (Contact Email). The "授权码状态转移过程信息" (Authorization Code Status Transfer Process Information) section shows "生成时间" (Generated Time), "发货时间" (Shipping Time), "首次激活时间" (First Activation Time), "最近申请激活时间" (Last Applied Activation Time), "激活码生成时间" (Activation Code Generation Time), and "授权失效时间" (Authorization Expiry Time). At the bottom, a table titled "相应授权码对应的软件编码" (Software Codes Corresponding to the Authorization Code) lists "条码" (Barcode), "授权码" (Authorization Code), "Item编码" (Item Code), and "软件编码" (Software Code).

条码	授权码	Item编码	软件编码

解决方法

设备导入临时授权一旦过期，就必须导入正式授权才能使用，不能再次使用临时授权去激活。

