# 知 HPE官网CA公告查找说明

Windows系统安装 Linux系统安装 VMware BIOS iLO **马彦波** 2023-08-22 发表

# 组网及说明

# 问题描述:

HPE服务器CUSTOMER ADVISORY公告查找说明

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# 解决方法:

1.手册下载可根据是否已知手册名称使用"已知CA公告名称查询"或 "未知CA公告名称查询"两种方式。

## 配置步骤

## 方法一: 已知CA公告名称查询

1. 登录HPE支持中心,链接如下:

 $\underline{ https://support.hpe.com/connect/s/search?language=zh\_CN\#t=DriversandSoftware\&sort=relevancy\&numberOfResults=25}$ 



2.登入官网链接后,按照以下步骤进行具体CA公告检索:

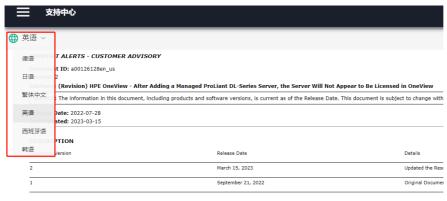
步骤1:上方检索栏输入具体手册名称,如: After Adding a Managed ProLiant DL-Series Server, the Server Will Not Appear to Be Licensed in OneView;

步骤2:选择"文档"即可自动检索出对应CA公告;

步骤3:单击下方检索出的"After Adding a Managed ProLiant DL-Series Server, the Server Will Not Appear to Be Licensed in OneView"即可跳转到具体CA公告详情页。



3. 左上角可选择文档语言。



After adding a managed HPE ProLiant DL-Series Server to HPE OneView, the server will not appear to be licensed in the OneView list. This can happen because the While the HPE Integrated Lights-Out (ILO) has an embedded license, OneView has the following requirements for the license to be added to the entitlement list:

- The server must be "Managed"
- The IP address for the iLO must be valid
- The hostname of iLO must conform to RFC 952 standard, where the hostname only can contain "a-z A-Z 0-9.: -" characters

The license entitlement will silently fail if any of the requirements above are not met even though the server was successfully added to OneView.

### 4. 文档解读:

- "SUPPORT ALERTS CUSTOMER ADVISORY"代表客户可查看级别咨询文档。
- "DESCRIPTION"可查看相关现象描述;
- "SCOPE"可查看产生此现象的条件;
- "RESOLUTION"可产看此现象的解决方案。

英语 ~

SURPORT ALERTS - CUSTOMER ADVISORY

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DESCRIPTION

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