

知 WA6320H和电脑直连，电脑关机后，WA6320H相应端口不down

以太网接口 徐根 2023-10-13 发表

问题描述

WA6320H和电脑直连，电脑关机，WA6320H相应端口不down，仍然以10M或100M低速率协商，以下为设备信息

```
<JY-4HaoLou627>dis version
H3C Comware Software, Version 7.1.064, Release 2593P03
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H3C WA6520H uptime is 1 week, 6 days, 22 hours, 54 minutes
Last reboot reason : Power on

Boot image: flash:/wa6500a-boot.bin
Boot image version: 7.1.064, Release 2593P03
  Compiled May 12 2023 15:00:00
System image: flash:/wa6500a-system.bin
System image version: 7.1.064, Release 2593P03
  Compiled May 12 2023 15:00:00

with 1 ARM 1.0GHz Processor
512M bytes DDR3
128M bytes NandFlash Memory

Current running mode: FIT AP
Hardware Version is Ver.A
Basic Bootrom Version is 7.13
Extend Bootrom Version is 7.16
[Subslot 0]H3C WA6520H Hardware Version is Ver.A
[SLOT 1]GE1/0/1      (Hardware)Ver.A, (Driver)1.0
[SLOT 1]GE1/0/2      (Hardware)Ver.A, (Driver)1.0
[SLOT 1]GE1/0/3      (Hardware)Ver.A, (Driver)1.0
[SLOT 1]GE1/0/4      (Hardware)Ver.A, (Driver)1.0
[SLOT 1]GE1/0/5      (Hardware)Ver.A, (Driver)1.0
[SLOT 1]SGE1/0/1     (Hardware)Ver.A, (Driver)1.0
[SLOT 1]RADIO1/0/1   (Hardware)Ver.A, (Driver)1.0
[SLOT 1]RADIO1/0/2   (Hardware)Ver.A, (Driver)1.0
<JY-4HaoLou627>dis dev m
DEVICE_NAME:WA6520H
DEVICE_SERIAL_NUMBER:219801A3Q48231E0034L
MAC_ADDRESS:E878-EE5D-5620
MANUFACTURING_DATE:2023-01-16
VENDOR_NAME:H3C

<JY-4HaoLou627>■
```

过程分析

首先确认是否为个例，求证为普遍现象，普遍现象要从设备特性问题和组网状态出发考虑，最初考虑是WA6320H本身产品问题，在实验室做对比实验，测试WA6320H、WA5320、WA6320多种型号AP，均有相同情况，之后考虑是笔记本电脑问题，查阅资料后定位问题为电脑以太网端口有网口唤醒功能，当电脑断电后，以太网端口仍然以弱电模式运行，协商速率为10M或100M。

解决方法

进入BIOS系统关闭电脑的网口唤醒功能:

- 1.开机长按 F2 键进入 Setup 界面。
- 2.分别点击 Wake on LAN (网络唤醒)、Wake on WLAN (无线网络唤醒)、Other Wakeup Source (其他唤醒源) , 选择 disable (打开)。选择后, 按 Enter 键确认, 按 F10 键保存退出。

