

知 HPUX 11.31 sentmail 报错 cannot create dead.letter reason: I/O error

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问题描述

/var/mail/root

中报错如下, 并且有很多条

```
The original message was received at timeXXX)
from localhost
with id 341Jdxxxx
```

```
----- The following addresses had permanent fatal errors -----
root
(reason: I/O error)
(expanded from: postmaster)
```

```
----- Transcript of session follows -----
mail: cannot append to /var/mail/root
mail: cannot create dead.letter
451 4.0.0 I/O error
Message could not be delivered for 5 days
Message will be deleted from queue
```

```
--346JxkS4029800.1683406251/hostnameXXX
Content-Type: message/delivery-status
```

```
Reporting-MTA: dns; hostnameXXX
Arrival-Date: timeXXX)
```

```
Final-Recipient: RFC822; postmaster@hostnameXXX
X-Actual-Recipient: RFC822; root@hostnameXXX
Action: failed
Status: 4.4.7
Diagnostic-Code: X-Unix; 74
Last-Attempt-Date: Sun, 7 May 2023 04:50:51 +0800 (EAT)
```

过程分析

此问题可以检查几点:

1.sendmail.cf 中设置的主机名称, 是否可以解析

需要检查:

sendmail.cf

nsswitch.conf

/etc/hosts

2.检查sendmail 目录是否满了

/var/spool/mqueue

/sbin/init.d/sendmail stop

然后把/var/spool/mqueue目录下的所有文件用tar打包成一个文件

并保存打包的tar文件到一个合适的位置

然后清空/var/spool/mqueue目录

启动sendmail进程

/sbin/init.d/sendmail start

解决方法

此问题按照上面第2项，清空sentmail目录，重启sentmail进程解决。

