

问题描述

Learningspace E1011P11教师机收发作业学生端接收文件大小显示0KB

此电脑 > 桌面 > homework

名称	修改日期	类型	大小
测试	2023/12/13 11:12	DOCX 文档	0 KB

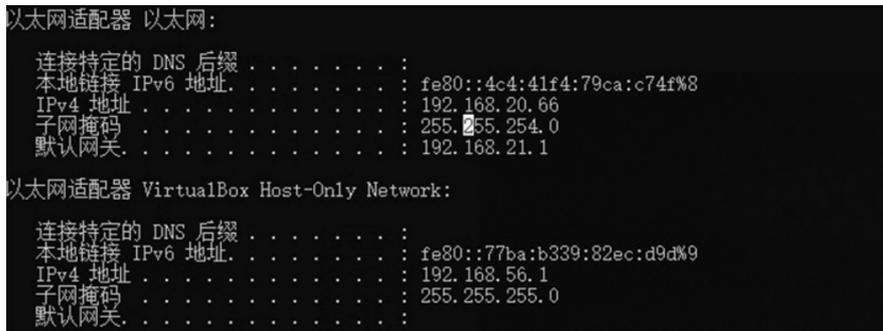
过程分析

1、通过查看教师机终端日志teacher.log, 发现教师机有两张网卡

```
[2023-12-13 11:08:50:016] [Verbose] [1960] TeacherClientSession::queryAllClassroom res: classroom
name: "DLK7JP"
id: 1
uid: 1
terminalInfo {
  deviceId:
  displayName: "teacher"
  ipAddr: "192.168.20.66"
  macAddr:
  clientVersion: "E1011P11"
  osVersion:
  deviceType: 1
  authType: 1
  networkAccess: true
}
allowSelfStudy: true
seat: 55
isNetworkAccess: true
}

[2023-12-13 11:10:33:624] [Verbose] [9136] send file homework select path:file:///C:/Users/admin/Desktop/测试.docx
[2023-12-13 11:10:34:603] [Verbose] [9136] 所有学生checked
[2023-12-13 11:10:34:604] [Verbose] [9136] homework distribute stuIDList84:65:69:28:84:68,84:65:69:24:15:4b,84:65:69:24:17:cb,84:65:69:24:07:b3,84:65:69:24:08:42,84:65:69:24:07:75,
[2023-12-13 11:10:34:604] [Verbose] [9136] file.size() ***** 10137
[2023-12-13 11:10:34:604] [Verbose] [9136] FileTransferProcessor::teacherToSend homework ("C:/Users/admin/Desktop/测试.docx") ("84:65:69:28:84:68", "84:65:69:24:15:4b", "84:65:69:24:17:cb", "84:65:69:24:07:b3", "84:65:69:24:08:42", "84:65:69:24:07:75")
[2023-12-13 11:10:34:604] [Verbose] [9136] send file list to client
[2023-12-13 11:10:34:604] [Verbose] [9136] FileTransferProcessor::sendingWork stu sendCount 20
[2023-12-13 11:10:34:604] [Verbose] [9136] FileTransferProcessor::sendingWork stu m_curSending.stuIds.isEmpty() false
[2023-12-13 11:10:34:604] [Verbose] [9136] FileTransferProcessor::sendingWork stu m_curSending.stuIds ("84:65:69:28:84:68", "84:65:69:24:15:4b", "84:65:69:24:17:cb", "84:65:69:24:07:b3", "84:65:69:24:08:42", "84:65:69:24:07:75")
[2023-12-13 11:10:34:607] [Verbose] [9136] FileTransferProcessor::sendingWork stu session send info: ("84:65:69:28:84:68", "84:65:69:24:15:4b", "84:65:69:24:17:cb", "84:65:69:24:07:b3", "84:65:69:24:08:42", "84:65:69:24:07:75")
[2023-12-13 11:10:35:900] [Warning] [9136] qrc:/qml/CoursePage.qml:342:21: QML Image: Error decoding http://192.168.20.10:8083: Unsupported image format
[2023-12-13 11:10:35:900] [Warning] [9136] qrc:/qml/CoursePage.qml:342:21: QML Image: Error decoding http://192.168.20.10:8083: Unsupported image format
[2023-12-13 11:10:37:058] [Verbose] [9136] delay to check show page.
[2023-12-13 11:10:38:645] [Verbose] [9136] to be page: classroomPage
[2023-12-13 11:10:38:645] [Verbose] [9136] to be page: classroomPage
[2023-12-13 11:10:39:940] [Verbose] [9136] select1
[2023-12-13 11:10:41:192] [Verbose] [9136] -->screen monitor student --> ()
[2023-12-13 11:10:42:201] [Error] [9136] monitor student list is empty.
[2023-12-13 11:10:42:201] [Verbose] [9136] ScreenMonitorProcessor::addSelectedStudentToMonitor current stu list: ("84:65:69:24:15:4b")
[2023-12-13 11:10:42:201] [Verbose] [9136] ScreenMonitorProcessor::setCurrentPageByStuId cur page: 0
[2023-12-13 11:10:42:201] [Verbose] [9136] ScreenManager->monitor stu count --> 1 totalPage--> 1 current page--> 0
[2023-12-13 11:10:42:205] [Verbose] [9136] startTeacherMonitor-portalist --> ("84:69")
[2023-12-13 11:10:42:205] [Verbose] [9136] -->screen monitor student --> ("84:65:69:24:15:4b")
[2023-12-13 11:10:42:205] [Verbose] [9136] monitor student num --> 1
[2023-12-13 11:10:42:205] [Verbose] [9136] m_curPage-> 0 , m_stuNum-> 1 , firstIndex-> 0 , lastIndex-> 1
[2023-12-13 11:10:42:205] [Verbose] [9136] videoShowTip-----> "2"
[2023-12-13 11:10:42:209] [Verbose] [9136] VideoSession::taskReceiver start receiver, param: ("192.168.56.1", "5432", "0", "192.168.56.1", "1920", "1080", "1", "1", "2")
[2023-12-13 11:10:42:212] [Verbose] [9136] Util::killProcess OpenProcess "screensender.exe" failed or does not find the process
[2023-12-13 11:10:42:218] [Verbose] [9136] Util::killProcess OpenProcess "screenreceiver.exe" failed or does not find the process
[2023-12-13 11:10:42:225] [Verbose] [9136] void EmbedWidget::receiverStart()
[2023-12-13 11:10:42:225] [Verbose] [9136] setProcessWidget-->setLayout child widget and start show
[2023-12-13 11:10:42:225] [Verbose] [9136] EmbedWidget::showProcessWindow-on childWidget showMax
[2023-12-13 11:10:42:245] [Verbose] [9136] EmbedWidget::showProcessWindow->on childWidget windowState-> QFlags<Qt::WindowStates>(WindowMaximized)
[2023-12-13 11:10:44:042] [Verbose] [9136] childWidget->showMaximized , stop show child window info, wid: 32976
[2023-12-13 11:10:47:024] [Verbose] [9136] mainWindow show windowTitle: 251011p72
[2023-12-13 11:10:47:024] [Verbose] [9136] -->screen monitor student --> ("84:65:69:24:15:4b")
[2023-12-13 11:10:47:024] [Verbose] [9136] monitor student num --> 1
[2023-12-13 11:10:47:024] [Verbose] [9136] m_curPage-> 0 , m_stuNum-> 1 , firstIndex-> 0 , lastIndex-> 1
[2023-12-13 11:10:47:024] [Verbose] [9136] send message to stu close sender
```

2、教师机上查看确实存在两张网卡



解决方法

禁用教师机上一张不与学生端和虚拟机通信的网卡, 重试作业分发正常。当前版本策略教师机不支持双网卡。