

【MVS】【故障案例】【思科C4500电源模块硬件问题】

硬件相关 林甲琦 2024-03-28 发表

组网及说明

故障时间: 2024/3/6

故障背景: 某项目巡检发现思科C4500设备电源模块硬件故障, 需要进行引擎卡更换

涉及版本: -

故障现象: 电源模块状态为“bad/off”

告警信息

故障信息:

show power 查看电源状态

```
Core-S4506-A#show power
Core-S4506-A#show power
Power
Supply Model No Type Status Fan Inline
-----
PS1 PWR-C45-1300ACV AC 1300W good good good
PS2 PWR-C45-1300ACV AC 1300W bad/off bad/off bad/off

Power supplies needed by system : 1
Power supplies currently available : 1

Power Summary Maximum
```

show inventory 查看型号

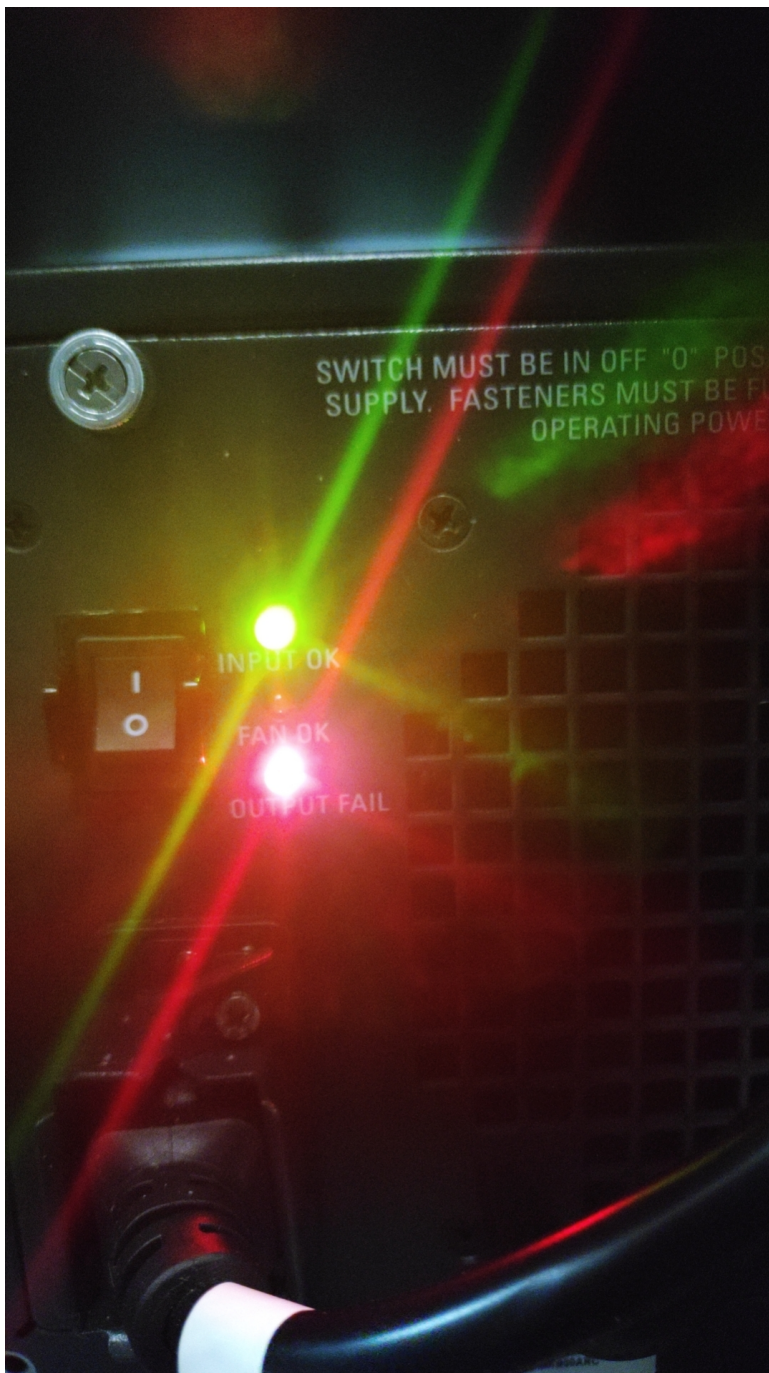
```
NAME: "Power Supply 1", DESCR: "Power Supply ( AC 1300W )"
PID: PWR-C45-1300ACV , VID: V08 , SN: SDG2223E92Z

NAME: "Power Supply 2", DESCR: "Power Supply ( AC 1300W )"
PID: PWR-C45-1300ACV , VID: V08 , SN: SDG2224E90W
```

show logg 查看日志

Feb 14 19:13:04.471: %C4K_IOSMODPORTMAN-4-POWERSUPPLYBAD: Power supply 2 has failed or been turned off

故障图片



问题描述

电源模块故障。

过程分析

无

解决方法

最终故障处理方式:

电源模块故障，进行电源模块更换操作。

