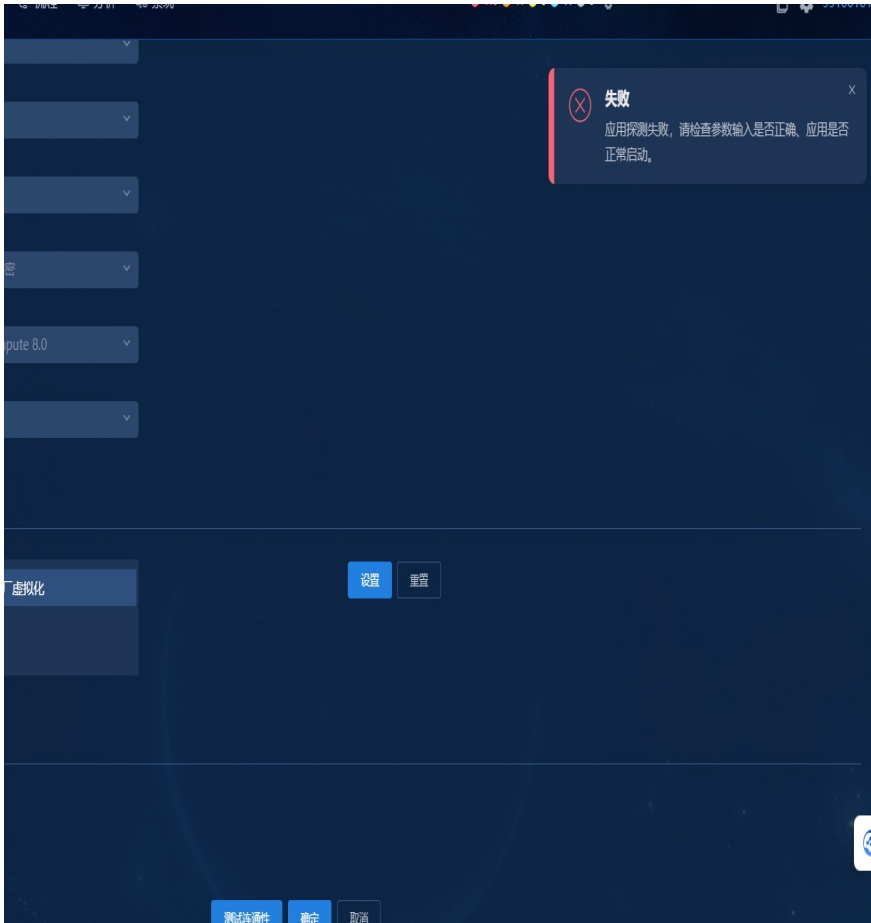


知 IOM 2.0监控HW FusionCompute失败

U-Center 2.0 陈冰洁 2024-04-15 发表

问题描述

IOM 2.0监控HW FusionCompute失败，现场FusionCompute 8.3.0，实际UC后台可以正常ping通FusionCompute



过程分析

收集itom-collector-java日志，日志报错logon failure: HTTP/1.1 400，即调用FusionCompute侧的接口：`ip:端口/service/session`失败，返回400

```
2024-03-07 11:15:31.792 [hwfc-test-0-2024-03-07 11:15:31:791] [INFO] [com.lmc.agm.message.collectingTask] Line:166 - collect cmd: https://...#7443#0#0#0#48.0#zh_CN#admin#471255e0c0028959pcj3e==##c:ken
2024-03-07 11:15:31.792 [hwfc-test-0-2024-03-07 11:15:31:791] [INFO] [com.lmc.agm.application.virtualization.hwfc.HwfcMgrImpl] Line:670 - cache pool token not exist
2024-03-07 11:15:31.871 [hwfc-test-0-2024-03-07 11:15:31:791] [ERROR] [com.lmc.agm.application.virtualization.hwfc.HwfcMgrImpl] Line:486 - login failed: http://.../service/session?token=... HTTP/1.1 400 (Strict-Transport-Security: max-age=16070400, X-Frame-Options: SAMEORIGIN, X-Content-Type-Options: nosniff, X-XSS-Protection: 1; mode=block, Cache-Control: no-store, no-cache, Fragment: no-cache, Set-Cookie: sessionid=...; Expires: Wed, 21 Aug 2002 00:00:00 GMT; Secure: HttpOnly, Date: Fri, 26 Jan 2024 22:49:29 GMT, Connection: close, Server: Apache, Content-Type: application/javascript; charset=UTF-8, cookies-length: 84) org.apache.http.conn.BasicConnMgr$Entity$34618c9
2024-03-07 11:15:31.871 [hwfc-test-0-2024-03-07 11:15:31:791] [ERROR] [com.lmc.agm.application.virtualization.hwfc.HwfcMgrImpl] Line:186 - hwfc get response failed
2024-03-07 11:15:31.871 [hwfc-test-0-2024-03-07 11:15:31:791] [ERROR] [com.lmc.agm.message.collectingTask] Line:755 - app collect failure, code: 90402
2024-03-07 11:15:31.871 [hwfc-test-0-2024-03-07 11:15:31:791] [INFO] [com.lmc.agm.message.AbstractCollectingTask] Line:161 - end collect the task, spend time: 79 Millis.
2024-03-07 11:15:32.693 [dataWorkshop-1] [WARN] [com.h3c.collectplat.processor.Hammer] Line:553 - [type: hwfc, task: 63717, appId: 0, unit: test]: data collect failed, fast
```

经华为侧研发确认返回400的原因为用户名或密码不正确，且在FusionCompute后台测试的确失败。经确认，监控使用的admin账号为FusionCompute上级账号，而监控的FusionCompute对象隶属于下级

解决方法

在该FusionCompute侧重新创建一接口账号，同时IOM侧用户类型选择对接账户，其他参数和FusionCompute保持一致即可成功添加。

