

某局点使用iMC IPM7.3 E0512版本点击“ACG配置”页面报错，返回主页的经验案例

iMC

页面访问

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组网及说明

略。

问题描述

某局点使用iMC IPM组件，视图是采用的缺省视图，点击门户管理-->系统配置-->ACG配置选项之后页面报错，提示返回主页错误，报错截图如下显示：



过程分析

收集前台日志分析如下报错

2018-10-31 15:18:15 [ERROR] [http-nio-8080-exec-3]

[org.apache.coyote.http11.AbstractHttp11Processor::process] Error processing request

java.lang.IllegalArgumentException: Control character in COOKIE value or attribute.

at org.apache.tomcat.util.http.COOKIESupport.isV0Separator(COOKIESupport.java:165)

at org.apache.tomcat.util.http.COOKIEs.processCOOKIEHeader(COOKIEs.java:368)

at org.apache.tomcat.util.http.COOKIEs.processCOOKIEs(COOKIEs.java:195)

at org.apache.tomcat.util.http.COOKIEs.getCOOKIECount(COOKIEs.java:119)

at

org.apache.catalina.connector.CoyoteAdapter.parseSessionCOOKIEsId(CoyoteAdapter.java:1091)

at org.apache.catalina.connector.CoyoteAdapter.postParseRequest(CoyoteAdapter.java:796)

at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:440)

at

org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1115)

at

org.apache.coyote.AbstractProtocol\$AbstractConnectionHandler.process(AbstractProtocol.java:637)

at org.apache.tomcat.util.net.NioEndpoint\$SocketProcessor.doRun(NioEndpoint.java:1775)

at org.apache.tomcat.util.net.NioEndpoint\$SocketProcessor.run(NioEndpoint.java:1734)

at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)

at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:615)

at org.apache.tomcat.util.threads.TaskThread\$WrappingRunnable.run(TaskThread.java:61)

at java.lang.Thread.run(Thread.java:745)

经查看版本和iMC的配置确定是iMC IPM版本问题导致，如果选择用智能门户视图再配置ACG配置不会报错。



解决方法

IPM版本问题，可以使用智能门户视图规避，也可以将iMC IPM组件升级至7.3 E0514级之后的版本解决。