

# 知 HP 3500、Aruba 3810M系列交换机忘记密码处理方法

软件问题 孙轲 2019-10-29 发表

## 组网及说明

### 1. 配置需求或说明

#### 1.1 适用产品系列

本案例适用于如：HP 3500-24G/48G-PoE+ y1 Switch、Aruba 3800 24SFP 2SFP+ Switch、Aruba 3810M 24G/48G(PoE+)1-slot Switch、Aruba 3810M 16SFP+/24SFP+ 250W 2-slot Switch、Aruba 3810M 40G 8 HPE Smart Rate PoE+ 1-slot Switch、Aruba 3810M 48G PoE+ 4SFP+ 680W/1050W Switch等系列的交换机。

#### 1.2 组网图

无。

## 配置步骤

### 1. 操作步骤

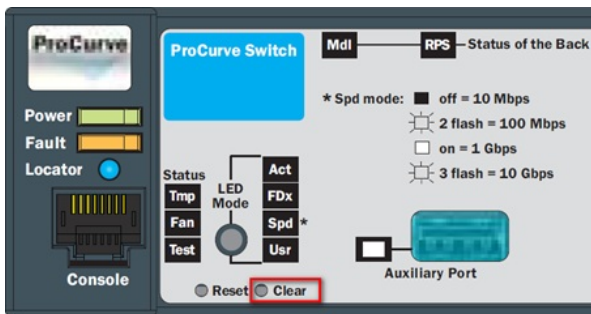
#### 1.1 连接交换机，进入用户名提示界面

```
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We'd like to keep you up to date about:
* Software feature updates
* New product announcements
* Special events
Please register your products now at: www.hpe.com/networking/register

Username: █
```

#### 1.2 使用尖头物体，按下Clear按键，即可清除用户名密码



#### 1.3 清除密码后自动进入#模式

```
|Procure# █
```

#### 1.4 如清除密码后进入>模式，输入enable仍提示用户名密码，再次执行步骤2即可

```
Procure> enable
Username: █
```

## 配置关键点