

组网及说明

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问题描述

现场无线portal认证,终端穿越NAT后,使用web拨号报“设备拒绝请求”,无法认证成功

过程分析

以测试账号testli@system 为例

1、查看portal server debug日志,可以看出portal server 记录日志报错如下

Portal 服务器发送req_challeng报文后,设备回应拒绝请求

2019-10-30 14:47:55.145[Portal服务器][调试(0)][19][ProxyResponseDeviceHandler::run]172.16.106.8; REQ_CHALLENGE(1); 606; 172.16.106.2:2000; 报文处理成功

```
Packet Type:REQ_CHALLENGE(1)
SerialNo:606
Address:172.16.96.25
Port:50300
RemoteIp:172.16.106.2
RemotePort:2000
Version:portal 2.0
Auth Type:CHAP
ErrorID:0
UserIP:172.16.106.8 //发送时携带的终端IP地址
UserPort:0
ReqID:0
Rsvd:0
attriNum:0
```

2019-10-30 14:47:55.147[Portal服务器][调试(0)][16][ProxyRequestHandler::run]172.16.106.8; ACK_CHALLENGE(2); 606; 172.16.106.2:2000; 设备拒绝请求(1) //设备回应拒绝请求

```
Packet Type:ACK_CHALLENGE(2)
SerialNo:606
Address:172.16.96.25
Port:50908
RemoteIp:172.16.106.2
RemotePort:2000
Version:portal 2.0
Auth Type:CHAP
ErrorID:1
UserIP:172.16.106.8 //portal 发送req_challeng报文时携带的终端IP地址
UserPort:0
ReqID:0
Rsvd:0
attriNum:1
```

Device Ip:172.16.106.2

2019-10-30 14:47:55.147[Portal服务器][调试(0)][80][RequestProcessor::run]Begin processRequest() method.

2019-10-30 14:47:55.148[Portal服务器][调试(0)][80][RequestProcessor::ackChallengeEvent]获取域信息成功,所基于的公网IP是172.16.106.8,私网IP是172.16.106.8,代理端接收报文源地址是172.16.96.25,接入端口是null

2019-10-30 14:47:55.148[Portal服务器][调试(0)][80][RequestProcessor::ackChallengeEvent]er

